



May 22<sup>nd</sup>, 2024

**Council Chambers - Town Hall  
150 Mary Street, Milton, ON L9T 6Z5**

*Re: Milton Transit's 5-Year Service Plan*

The Milton Chamber was pleased to take part in stakeholder engagement sessions for Milton Transit's 5-Year Service Plan and Transit Master Plan Update.

During these consultations, we pointed to tangible areas for improvement to Milton's public transportation, many of which are reflected in the [Draft 2024-2029 Transit Plan](#).

**It is our strong recommendation that Town Council approve this ambitious and necessary plan for public transit.**

Accessible, reliable, and efficient public transit supports a strong economy. Many businesses rely on public transit for workers and clients to access their facilities.

In July of 2023, the Milton Chamber of Commerce joined the Toronto Region Board of Trade in its call for better public transit across the GTHA. In TRBOT's [Transit Report Cards](#), Milton's transit system received a D- grade.

The [Draft 2024-2029 Transit Plan](#) includes several measures requested in consultation with business, including:

- Implementing PRESTO fare integration
- Considering new services to Mississauga and Oakville
- Increased bus frequency on all local routes
- Expanded operating hours to accommodate shift workers
- Ensuring 1 service hour per resident to catch up with surrounding municipalities

We applaud the proposed improvements to Milton Transit and encourage Town Council to support the plan presented.

Sincerely,

**Bianca Caramento**  
President & CEO  
Milton Chamber of Commerce